

# FEDERAL RESERVE BANK *of* NEW YORK

33 LIBERTY STREET, NEW YORK, NY 10045-0001

## AGENDA

### **Education and Industry Forum (EIF) on Financial Services Culture**

Friday, January 17, 2020

Federal Reserve Bank of New York  
10th floor, Northwest Conference Room

- 09:30-9:45 Breakfast and welcome
- 9:45-10:15 Presentation by the Institute of Banking (Ireland)
- Invited speakers: Mary O’Dea, Chief Executive Officer  
Kate Cullen, Programme Director
- 10:15-11:30 Case study development
- 10:15-10:30 Overview/ Instructions
- 10:30-11:00 Small group discussions of case scenarios
- 11:00-11:30 Large group discussion of case scenarios
- 11:30-12:15 Development of case study user guide
- 11:30-12:00 Small group discussions of user guides
- 12:00-12:15 Large group discussion of user guides
- 12:15-12:30 Lunch
- 12:30-1:00 Next steps for case studies
- 1:00 Adjourn