



## GOVERNANCE & CULTURE REFORM

### Background Resources

*Following is a list of readings that have been authored or recommended by panelists at the New York Fed's 2024 Culture Conference*

**From Constantinos Coutifaris**

**Assistant Professor of Management, McCombs School of Business, University of Texas at Austin**

Emotional contagion in organizational life. Source: *Research in Organizational Behavior*

Taking your team behind the curtain: The effects of leader feedback-sharing and feedback-seeking on team psychological safety. Source: *Organization Science*

Painting a Clear Picture while Seeing the Big Picture: When and Why Leaders Overcome the Trade-Off Between Concreteness and Scale. Source: *Academy of Management Journal*

**From Regina Joseph**

**Superforecaster and Founder, Sibylink**

Predictive Training and Accuracy: Self-selection and Causal Factors. Source: *Collective Intelligence*

Human Forest vs. Random Forest in Time-Sensitive COVID-19 Clinical Trial Prediction. Source: *SSRN*

A Cognitive Training System For Improving Forecasting Accuracy. Source: *Arlis*

The Coming Human-Machine Forecasting Revolution in Foreign Policy? Source: *ISN*

**From Gary Klein, President, MacroCognition LLC and ShadowBox LLC**

The Curious Case of Confirmation Bias. Source: *Psychology Today*

Escaping From Fixation. Source: *Psychology Today*

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**From Joseph McGrath**  
**Assistant Professor of Law, Sutherland School of Law, University College Dublin**

New Accountability in Financial Services: Changing Individual Behaviour and Culture. Source: *Palgrave Socio-Legal Studies*

Banking on cultural change: individual accountability in the financial services sector in Ireland. Source: *Journal of Corporate Law Studies*

Regulating ethics in financial services: Engaging industry to achieve regulatory objectives. Source: *Regulation and Governance*

Why Do Good People Do Bad Things? A Multi-Level Analysis of Individual, Organizational, and Structural Causes of White-Collar Crime. Source: *Seattle University Law Review*

**From Evan Norris**  
**Cravath Swaine & Moore**

Behavioral Ethics, Behavioral Compliance. By Donald C. Langevoort. Source: *Scholarship@Georgetown Law*

**From Kelly Richmond Pope, Dr. Barry Jay Epstein Endowed Professor of Accounting, DePaul University**

Fool Me Once: Scams, Stories, and Secrets from the Trillion-Dollar Fraud Industry. By Kelly Richmond Pope

A forensic-accounting expert on how to treat the fraud epidemic. Source: *The Economist*

**From Sameer Srivastava**  
**E. T. Grether Professor of Business Administration and Public Policy, University of California Berkeley Haas School of Business**

The New Analytics of Culture. Source: *Harvard Business Review.*

A Language-Based Method for Assessing Symbolic Boundary Maintenance between Social Groups. Source: *Sage Journals.*

How AI Can Enrich Our Understanding of Organizational Culture. Source: *Management and Business Review.*

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**From Anita Williams Woolley**  
**Associate Dean of Research and Professor of Organizational Behavior, Tepper School of Business,**  
**Carnegie Mellon University**

Evidence for a Collective Intelligence Factor in the Performance of Human Groups. Source: *Science*

COHUMAIN: Building the Socio-Cognitive Architecture of Collective Human–Machine Intelligence.  
Source: *Topics in Cognitive Science*

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